

Kohtupraktika**Juhtumi üksikasjad**

Isikutunnistus: Consumer Disputes Committee, Judgement 19-1/21-11146-015

Liikmesriik: Eesti

Lühinimetus: N/A

Otsuse liik: Muu

Otsuse kuupäev: 21/12/2021

Kohus: Tarbijavaidluste Komisjon

Teema:

Hageja:

Kostja:

Võttesõnad: misleading advertising, conformity, confusing marketing

Direktiivi artiklid

Misleading and Comparative Advertising Directive, [Article 3](#) Misleading and Comparative Advertising Directive, [Article 3](#)

Põhimärkus

Incorrect information on seller's website and non-conformity with the product.

Faktid

The consumer and the seller entered into a sales contract for the purchase of a light trailer. After receiving the light trailer, the consumer filed a complaint because he discovered different information about the parts than that of the trailer on the seller's website and demanded that the trailer be rebuilt. In addition, the consumer detected a difference in the straight-ahead axle of the light trailer.

Õigusküsimus

Is the seller responsible for misleading or confusing information on its website?

Otsus

The Commission came to the conclusion that the light trailer complied with the terms of the contract and only partially satisfied the consumer's application, obliging the seller to regulate the trailer bridge and to amend the information published on their website.

URL: <https://jvis.ttja.ee/modules/media/media/download/15316243>

Täistekst: [Täistekst](#)

Seotud juhtumid

Tulemused puuduvad

Õiguskirjandus

Tulemused puuduvad

Tulemus

The seller is required to regulate the trailer bridge withing 30 days. The judgement is subject to appeal in a country court.