

**Andet materiale****Andet materiale**

**Medlemsstat:** Danmark

**Titel:** Forbrugerklagenævnet 2014

**Udspringer af:** Consumer Complaint Board

**URL:**

**Nøgleord:** consumers rights, burden of proof, information

**Direktivets artikler**

Consumer Rights Directive, [link](#)

**Indledende note**

Establishes that the trader has the duty to inform about the right of withdrawal and to give information about the right of withdrawal form in the appendix of the Consumer Contract Act. Because this information was not given, the diminished value of the goods was not to be deducted and the consumer was entitled to full reimbursement.

**Generel bemærkning****Hele teksten**

N/A