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5 - My rights to support and assistance

I am a victim of crime; who do I contact for support and assistance?

Barnens Rätt i Samhället (BRIS – Children’s Rights in Society)

BRIS is a children’s rights organisation with no political or religious affiliation. Vulnerable children and young people up to 18 years of age can e-mail, chat or call an advisor at BRIS anonymously and free of charge. BRIS also takes calls from adults who need someone to talk to about questions and concerns relating to children and young people.

Contact details:

116 111, helpline for children and young people

077 150 50 50, helpline for adults

info@bris.se

<https://www.bris.se/>

Brottsofferjouren Sverige (Victim Support Sweden)

Victim Support Sweden is a non-profit organisation which works for the right of all victims of crime to receive support. It consists of local victim support centres around the country, a secretariat and a toll-free national helpline. The organisation assists victims of crime, witnesses and relatives by listening and providing support and good advice. If necessary, the victim can obtain support in dealings with other bodies that can provide, for example, psychological help, sheltered housing or financial assistance. Victims can also obtain guidance on the criminal proceedings. Victim Support Sweden also organises witness support from volunteers who provide information and support in connection with a trial.

Contact details:

0200 21 20 19

08 644 88 00

info@brottsofferjouren.se

<http://www.brottsofferjouren.se/>

Föreningen anhöriga till sexuellt utnyttjade barn (ATSUB – Association for Relatives of Sexually Abused Children)

ATSUB holds individual consultations with relatives of sexually abused children, and offers help and support in dealings with authorities. The Association also arranges support groups and provides assistance in court.

Contact details:

08 644 21 12

info@atsub.se

<http://atsub.se/>

Riksförbundet för homosexuellas, bisexuellas och transpersoners rättigheter (RFSL – Swedish Federation for Lesbian, Gay, Bisexual and Transgender Rights), victim support line

RFSL is a non-profit organisation which exists to ensure that LGBT people have the same rights, opportunities and obligations as everyone else in society. RFSL runs a victim support line for LGBT people who have been subjected to abuse, threats and violence. The service is also aimed at relatives and friends and people who meet vulnerable LGBT people in their work. The organisation offers crisis meetings, information on rights, help in dealings with authorities, support in the judicial process and sheltered housing.

Contact details:

020 34 13 16

boj@rfsi.se

<http://www.rfsi.se/verksamhet/brottsofferjour/>

Riksorganisationen för kvinnojourer och tjejjourer i Sverige (ROKS – National Organisation for Women's Shelters and Young Women's Shelters in Sweden)

ROKS coordinates local member centres and provides help and sheltered housing for abused women, girls and children. The organisation also does opinion-forming work to publicise the experience of the member centres and so reduce violence by men against women.

Contact details:

08 442 99 30

info@roks.se

<https://www.roks.se/>

Riksföreningen stödcentrum mot incest och andra sexuella övergrepp i barndomen (RISE – National support centre for victims of incest and other forms of sexual abuse in childhood)

RISE is a non-profit organisation which offers support to adults who were subjected to sexual abuse in childhood. The association has a helpline which women, and men, children, relatives and professionals can call. RISE also offers various activities to its members, including discussions in support groups.

Contact details:

08 696 00 95

stod@rise-sverige.se

<https://www.roks.se/>

Terrafem

Terrafem is a non-profit organisation. It runs Sweden's only nationwide helpline for women of immigrant background who have been victims of violence. Terrafem also runs a legal helpline and provides protection for abused women and their children in sheltered housing.

Contact details:

020 52 10 10

08 643 05 10

info@terrafem.org

<http://www.terrafem.org/>

Unizon

Unizon represents women's shelters, young women's empowerment centres and other support services working for a gender-equal society free from violence. The work of the member organisations mainly involves supporting and protecting abused women and their children. The organisations also do preventive and supporting work with children and young people, influence opinion and spread knowledge.

Contact details:

08 642 64 01

info@unizon.se

<http://unizon.se/>

Public authorities and other bodies

Brottsoffermyndigheten (Crime Victim Compensation and Support Authority)

The overall purpose of the Crime Victim Compensation and Support Authority is to work to promote the rights of victims of crime and attend to their needs and interests. The Authority has nationwide responsibility for four areas of activity: handling crime victim compensation cases, administering the Crime Victim Fund (Brottsofferfonden), acting as a centre of expertise, and reclaiming crime victim compensation that has been paid.

Contact details:

090 70 82 00

registrator@brottsoffermyndigheten.se

<https://www.brottsoffermyndigheten.se/>

Domstolsverket (National Courts Administration)

The National Courts Administration is a State authority which reports to the Government and acts as a service organisation for the Swedish courts. The National Courts Administration is responsible for overall coordination and general issues affecting the Swedish courts. This also involves providing services to the courts, the national rent and tenancies tribunals and the National Legal Aid Authority (Rättshjälpsmyndigheten).

Contact details:

036 15 53 00

domstolsverket@dom.se

<https://www.domstol.se>

Kronofogden (Swedish Enforcement Authority)

The Swedish Enforcement Authority is a State authority. Among other things, it works to establish debts through payment orders and to help anyone who has not been paid to recover a debt.

Contact details:

0771 73 73 00

kronofogdemyndigheten@kronofogden.se

<https://www.kronofogden.se/>

Nationellt centrum för kvinnofrid (NCK – National Centre for Knowledge of Violence by Men Against Women)

The National Centre for Knowledge of Violence by Men Against Women (NCK) at Uppsala University works on behalf of the Government to raise awareness at the national level of violence by men against women, honour-related violence and oppression and violence in same-sex relationships. NCK is responsible for the 'Kvinnofridslinjen', Sweden's national helpline for victims of violence, and for a specialised outpatient unit for abused women at Uppsala University Hospital.

Contact details:

020 50 50 50

018 611 27 93

info@nck.uu.se

<http://www.nck.uu.se/>

Polismyndigheten (Swedish Police)

The Police Authority investigates crimes and works to prevent new crimes. The Police Authority also handles cases involving fictitious personal data.

Contact details:

114 14

112 (in emergency)

registrator.kansli@polisen.se

<https://polisen.se/>

Rättshjälpsmyndigheten (National Legal Aid Authority)

The National Legal Aid Authority is a nationwide authority which provides legal aid under the Swedish Legal Aid Act. The National Legal Aid Authority is also the recovery authority when a court has decided to demand repayment of costs, including reimbursement of defence costs in criminal cases.

Contact details:

060 13 46 00

rattshjalpsmyndigheten@dom.se

<https://www.domstol.se/rattshjalpsmyndigheten/>

Skatteverket (Swedish Tax Agency)

The Swedish Tax Agency is the administrative authority for taxation, property assessment, the population register and registration of deeds. The Swedish Tax Agency also handles requests for the protection of personal data (secrecy coding and use of old addresses).

Contact details:

0771 567 567

<https://www.skatteverket.se/privat.4.76a43be412206334b89800052864.html>

Sveriges Kommuner och Landsting (SKL – Swedish Association of Local Authorities and Regions)

SKL is a membership organisation for all municipal, county and regional councils.

Contact details:

08 452 70 00

info@skl.se

<https://skl.se/>

Åklagarmyndigheten (Swedish Prosecution Authority)

The Prosecution Authority works with the police to investigate crimes. If an enquiry leads to charges, the case will be tried in court. The public prosecutor's job is then to prove that the accused committed the crime.

Contact details:

010 562 50 00

registrator@aklagare.se

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Victim support hotlines

Barnens Rätt i Samhället (BRIS – Children's Rights in Society)

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Victim Support Sweden runs a national helpline which can provide support to all victims of crime and also refer them to a local victim support centre. The national helpline can provide support in 21 different languages.

Contact details:

0200 21 20 19

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The Crime Victim Compensation and Support Authority runs a helpline which can answer questions on financial compensation following a crime and also on, for example, the right to 'counsel for the injured party', special representation for children, restraining orders and judicial proceedings.

Contact details:

090 70 82 00

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Is victim support free?

Yes, support to victims provided by a non-profit organisation is free. The same is true of the support services managed by public authorities.

What types of support can I receive from state services or authorities?

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<http://unizon.se/>

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