

[Home](#) > Accessibility statement

Accessibility statement

This statement applies to content published on the domain: <https://www.e-justice.europa.eu/>

This website is managed by The Directorate-General for Justice and Consumers (DG JUST). It is designed to be used by as many people as possible, including people with disabilities.

You should be able to:

- zoom up to 200% without problems
- navigate most of the website using just a keyboard
- navigate most of the website using a modern screen reader and speech recognition software (on your computer or phone)

This website is designed to comply with the technical standard for websites and mobile apps, [EN 301 549, v.3.2.1](#). This closely follows Level 'AA' of the [Web Content Accessibility Guidelines \(WCAG\) version 2.1](#).

Compliance

This website is partially compliant with technical standard [EN 301 549 v.3.2.1](#) and the [Web Content Accessibility Guidelines \(WCAG\) 2.1 Level AA](#). See 'Non-accessible content' for more details.

This website was last tested on 23 January 2025.

Preparation of this statement

This statement was prepared on 18 February 2025.

The statement is based on a review of a representative sample of web pages by an [IAAP](#)-qualified accessibility expert, using a combination of manual and automated testing.

Feedback

We welcome your feedback on the accessibility of the European e-Justice Portal. Please let us know if you encounter accessibility barriers:

- Email: JUST-E-JUSTICE@ec.europa.eu
- Contact form: [Contact us](#) (please refrain from providing sensitive information in the form, e.g. any information that would reveal personal financial information, information related to your health, or any other sensitive topic).

We try to respond to feedback within 15 business days from the date of receipt of the enquiry by the responsible Commission department.

Compatibility with browsers and assistive technology

The European e-Justice Portal is designed to be compatible with the following most used assistive technologies:

- the latest version of Google Chrome, Microsoft Edge, Mozilla Firefox and Apple Safari browsers;
- in combination with the latest versions of NVDA, VoiceOver and TalkBack.

Technical specifications

The accessibility of the European e-Justice Portal relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

Non-accessible content

Despite our best efforts to ensure the accessibility of the European e-Justice Portal, we are aware of some limitations, which we are working to fix. Below is a description of known limitations and potential solutions. Please contact us if you encounter an issue not listed below.

Known limitations for the European e-Justice Portal:

1. Keyboard: On the homepage, some interactive components cannot be accessed using a keyboard.
2. Heading hierarchy: Some pages do not present content in a properly structured heading hierarchy.
3. Navigation: In the navigation menus, non-interactive elements may receive keyboard focus. Buttons and links that open submenus do not have accessible names. Additionally, the HTML structure of lists is not properly implemented.
4. Session Expiration: A warning message appears when the session expires, but it disappears after a few seconds.
5. Forms: Required fields are not properly marked. On pages with dropdown lists, these elements are not accessible to screen reader users. Fields that request user data do not support autocomplete and may lack a proper labeling structure.
6. Images: SVG images may be inaccessible to screen reader users due to missing attributes. In the Digital Signature troubleshooting guide, some images do not have alternative text.
7. Links: The link to print a page has an incorrect description.
8. Contact Form: The form relies solely on browser validation.
9. Search: On the search results page, content in a different language is not properly marked.
10. Content on Hover: Content that appears on hover cannot be dismissed, hovered over, or made persistent.
11. Use of Colour: Some links and disabled content are distinguished only by colour, without additional indicators.
12. Zoom and Resize: Pages with interactive tools may lose content when adapting to different screen sizes or when zoomed to 200%.
13. Tooltips: Some pages and forms contain tooltips that are not accessible via keyboard or screen reader.
14. Contrast: Certain parts of the content, including text, informative images, and buttons, may lack sufficient contrast against the background.
15. Focus: The search button in the header does not have a visible focus indicator.
16. WAI-ARIA Attributes: Some pages may use WAI-ARIA attributes incorrectly or with invalid values.

Last update: 24/02/2025

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