

[Home](#) > ... > [Your Rights](#) > [Victims of Crime](#) > [Victims' Rights - By Country](#) > 4 - Help and support for victims of crime

## 4 - Help and support for victims of crime

[Ministry of Justice](#)

[Police Department of the Ministry of the Interior](#)

[Ministry of Foreign Affairs](#)

[Caritas Lithuania](#)

[Missing Person's Families Support Centre](#)

[Klaipeda Social and Psychological Support Centre](#)

[Child House](#)

[International Organisation for Migration – Vilnius Office](#)

## Ministry of Justice

The Ministry of Justice of the Republic of Lithuania administers the Fund for Victims of Crimes and provides state-guaranteed legal aid.

The Ministry of Justice of the Republic of Lithuania

- accepts and processes requests to compensate damage caused by violent crimes that were committed after 01.07.2005
- provides primary legal aid, which includes legal information and legal advice provided under the procedure set forth by the law and the drafting of documents to be submitted to state and municipal institutions, except for procedural documents
- provides secondary legal aid, which represents drafting of documents, defence and representation in proceedings before the court

CONTACTS:

Website: <http://www.tm.lt/>

## Police Department of the Ministry of the Interior

The Police Department of the Ministry of the Interior has functions related to implementation of different means of protection of victims and witnesses, who cooperate in intelligence operations and criminal proceedings.

The Police Department of the Ministry of the Interior

- has a Witness and Victim Protection Service, which is responsible for protection of victims' interests
- provides physical protection of victims and their belongings and arranges restricted access to their personal data
- helps victims of crime to change their workplace and identity
- gives victims the right to receive a gun or other special means of protection

CONTACTS:

Website: <https://policija.lrv.lt/en/>

## Ministry of Foreign Affairs

The Ministry of Foreign Affairs is the official mechanism for cooperation on prevention of human trafficking. It provides return, shelter, assistance, referral for victims of human trafficking.

The Ministry of Foreign Affairs

- has a Consular Department responsible for protection of victims' interests, which consists of a central department and consular institutions abroad
- is the official mechanism for cooperation on prevention of human trafficking
- provides return, shelter, assistance, referral for victims of human trafficking

CONTACTS:

Website: <http://www.urm.lt/>

## Caritas Lithuania

Caritas Lithuania is a non-governmental organization, which provides aid to women who were trafficked inside or outside Lithuania and to women who agreed to be involved into prostitution in any country but are victimised.

Caritas Lithuania

- offers different services in the field of victim support: safe shelter, material help, consultations with social workers, psychotherapists and/or lawyers
- provides immediate and free of charge help in crisis situations
- cooperates with various services in the community with the aim of integrating women who were trafficked or involved into prostitution working
- observes the principles of confidentiality, flexibility and offers a team approach in organising services which provide shelter in the community

CONTACTS:

Website: <http://www.anti-trafficking.lt/>

## Missing Person's Families Support Centre

The Missing Person's Families Support Centre is a non-governmental association established in 1996 by relatives and parents of missing people, which provides aid to missing persons' families and women who were trafficked inside or outside Lithuania.

The Missing Person's Families Support Centre (MPFSC)

- works in spheres of anti-trafficking and assistance to relatives of missing people
- aims to decrease the number of missing and trafficked people, especially children, in Lithuania, by awareness-raising, prevention and assistance to the victims and their families
- offers different services in the field of victim support: safe shelter, material help, consultations with social workers, psychotherapists and/or lawyers
- provides immediate and free of charge help in crisis situations

CONTACTS:

Website: <http://www.missing.lt/>

## Klaipeda Social and Psychological Support Centre

The Klaipeda Social and Psychological Support Centre is a non-governmental organisation, which provides aid to victims of domestic violence and women who were trafficked to brothels inside or outside Lithuania.

The Klaipeda Social and Psychological Support Centre

- provides social and psychological support for women and mothers with children who have suffered any form of domestic violence
- has rehabilitation and reintegration programmes for sexually exploited or trafficked women
- tries to prevent suicides and provides psychological, legal and medical crisis assistance
- has the goal to empower trafficked women to become able to take control of their circumstances and achieve their own goals, thereby being able to work towards helping themselves and others to maximise the quality of their lives now and in the future
- ensures an anonymous toll free (8 800 66 366) consultation line

CONTACTS:

Website: <https://www.ksppc.lt>

## Child House

Child House is a non-governmental organisation, which provides help for children victims of sexual and other types of abuse.

Child House

- is a non-governmental organisation aiming for children to be raised without violence and abuse, and be able to help themselves and their friends
- provides psychological, social and legal assistance and services to children who suffered sexual abuse and commercial exploitation, and their close relatives
- provides services such as psychological counselling, crisis intervention, social skills training, assistance by professionals in conducting judicial interviews with children
- accompanies children to other institutions that provide necessary services
- assists in organising and solving cases in an interdisciplinary team

CONTACTS:

Website: <http://www.children.lt/>

## International Organisation for Migration – Vilnius Office

The International Organisation for Migration – Vilnius Office provides aid to migrants in difficult situations, including victimisation, with a special focus on human trafficking.

The International Organisation for Migration – Vilnius Office

- has as main objective to build the NGO capacity in dealing with trafficking in order to provide a better service to people in need of information related to safe migration and trafficking
- aims to raise public awareness about legal and safe possibilities to travel abroad and risks related to human trafficking and smuggling
- provides help in crisis situations; psychological help (material help, consultations of a social worker), helpline operation, live consultations
- assists migrants willing to return to their home country

## CONTACTS:

Website <https://lithuania.iom.int>

■ Last update: 03/01/2025

The national language version of this page is maintained by the respective Member State. The translations have been done by the European Commission service. Possible changes introduced in the original by the competent national authority may not be yet reflected in the translations. The European Commission accepts no responsibility or liability whatsoever with regard to any information or data contained or referred to in this document. Please refer to the legal notice to see copyright rules for the Member State responsible for this page.