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## My e-Justice space

Luxembourg

Luxembourg

Luxembourg provides some services in the field of justice online. The website [Guichet.lu](#) contains detailed information on services (including online services, in the “Forms/Online services” section of the relevant information pages) offered by Luxembourg public bodies, in French, German and English.

Luxembourg also offers a wide range of online services for companies, through the [RCS electronic deposit system](#). Users have to log in through a Lux Trust product (e.g. token, card, signing stick), through their Luxembourg electronic identity card (eID), through the GouvID app (only if the user also possesses a Luxembourg eID card on which the electronics certificates are activated), or through an eIDAS authentication system.

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## Possibility to lodge an application for legal aid

It is not possible to lodge an application for legal aid online in Luxembourg. More information on how to lodge an application for legal aid in Luxembourg are available on the [Legal aid](#) and on [Guichet.lu](#).

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## Compensation

There are no online public services related to compensation in Luxembourg. More information on compensation services in Luxembourg is available on the [European e-Justice Portal](#) and on [Legilux.lu](#).

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## Initiation of a civil case online

It is not possible to initiate a civil case online in Luxembourg. More information on the initiation of a civil case in Luxembourg is available on the [EJN's factsheet](#) and on [Legilux.lu](#).

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## Electronic service of judicial documents

Electronic service of documents is not permitted by the New Code of Civil Procedure (*Nouveau Code de Procédure Civile*) in Luxembourg. More information on the service of judicial documents in Luxembourg is available on the [EJN's factsheet](#) and on [Legilux.lu](#).

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## Participation in judicial auctions

No online public services related to judicial auctions exist in Luxembourg.

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## Access to mediation services

There is no central body responsible for the regulation of mediators in Luxembourg. Online public services related to mediation in administrative matters are provided by the Ombudsman. More information on mediation services in Luxembourg is available on the [European e-Justice Portal](#).

Ombudsman mediation

Purpose and scope: To introduce a complaint to the Ombudsman related to the operation of state and municipal administrations, as well as state and municipal public institutions.

Competent authority: Ombudsman

Conditions of access:

- Eligibility requirements: Any natural person of legal person.
- Identification and authentication requirements: Identification of the requesting person in the online form.
- Documents to be provided: Documents supporting the claim such as the contested administrative decision, exchange of letters/emails, etc.

Legal effects of electronic document: N/A

Possibility to complete the procedure fully online: Yes.

Cost: The service is free.

Link: <https://www.ombudsman.lu/FR/MGDL-002-022.php>

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## Company formation and access to information on companies

Purpose and scope: The Luxembourg Business Registers (LBR) is an economic interest grouping, which brings together the Luxembourg State, the Chamber of Commerce and the Chamber of Trades, whose mission is to manage and develop the various registers that may be entrusted to it by legal or regulatory provisions, under the supervision of the Minister of Justice. Since 2003, LBR has been managing the Trade and Companies Register (RCS), where users can access information on companies, and since 2016, LBR is also managing the official gazette, for the publication of legal documentation of companies (RESA). Finally, since 2019, LBR has been managing the Register of Economic Beneficiaries (RBE). Users can also do requisition deposits online, including requests to registration of a new company.

Competent authority: Luxembourg Business Registers (LBR)

Conditions of access:

- Eligibility requirements: Accessible to all natural and legal persons
- Identification and authentication requirements:
  - Access to information on companies: none
  - Company registration: The use of the e-filing service requires the identification of the user and therefore the use of either a product issued by the company "LuxTrust. S.A.", a Luxembourg eID card, or an eIDAS electronic certificate, offering a certificate, offering at least a substantial level of guarantee.
- Documents to be provided:
  - Access to information on companies: none
  - Company registration: depending on the company type. The list of documents to be provided is available [here](#).

Legal effects of electronic document: N/A

Possibility to complete the procedure fully online: No

Cost:

- Access to information on companies: none
- Company registration: depending on the company's type. More information on the costs to register a company is provided [here](#).

LinkS:

- Access to [information on companies](#)
- [Access to RESA](#)
- [Access to RBE](#)
- Company formation: [RCS deposits](#)

More information on company formation related services in the [RCS user guides](#)

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## Translation services (incl. machine translation and its legal impact)

No public online translation services in the field of justice have been identified in Luxembourg.

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■ Last update: 21/02/2025

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