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5 - My rights to support and assistance

I am a victim of crime, who can I contact for support and assistance?

The Police

Website: <https://pulizija.gov.mt/en/>

National social welfare agency for children and families in need, Appoġġ

Website: <https://pulizija.gov.mt/en/>

The Justice Department - for assistance regarding compensation for injuries caused by crime

Contacts:

Email address: info.justicedepartment@gov.mt

Telephone number: +356 25674330

Address: 21, Triq I-Arcisqof, Valletta VLT1443

Legal Aid Malta Agency

Website: <https://justice.gov.mt/en/Pages/justice.aspx>

Hotline for victim support

Supportline 179

Is victim support free of charge?

Yes, victim support is free of charge.

What kind of support can I receive from the State services or from the authorities?

You have the right to receive support services consisting of the following:

1. information, advice and support related to victims' rights, including access to criminal injuries compensation schemes and information on your role in the criminal proceedings, including preparation to attend the criminal proceedings;
2. information about or direct referral to any relevant support service available;
3. emotional, and where available, psychological support;
4. advice in relation to financial and practical issues;
5. advice related to the risk and prevention of secondary or repeat victimisation, intimidation and retaliation.

What type of support can I receive from non-governmental organisations?

From Victim Support Malta you can receive emotional support to overcome trauma caused by a crime, legal information about criminal procedures related to victims of crime and practical aid such as assistance with communication with the police.

Website: <https://victimsupport.org.mt/>

[St Jeanne Antide Foundation](#)

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