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## 5 - My rights to support and assistance

The General Secretariat for Gender Equality (*Genikí Grammateía Isótitas ton Fýlon*), which comes under the Ministry of the Interior, runs advice centres for women who are victims of violence.

It has established an integrated network of 62 structures to help such women.

The network comprises a 24/7 helpline (SOS 15900), 40 advice centres, and 21 hostels for women and their children.

The SOS15900 helpline can also be contacted at the email address [sos15900@isotita.gr](mailto:sos15900@isotita.gr). It operates on a 24/7 basis, 365 days a year, in both Greek and English. Call costs are subject to domestic call charges.

The advice centres offer psychosocial support and legal advice free of charge. The scope of services offered is now expanding to include female employment and women suffering multiple forms of discrimination (support to refugees, single parents, members of the Roma community etc.). Contact information (addresses and telephone numbers) for the advice centres is available on <http://www.womensos.gr/> and on Facebook: WomenSOS.gr

### CONTACT INFORMATION:

General Secretariat for Gender Equality website: <http://www.isotita.gr/>

## Research Centre for Gender Equality (*Kéntro Erevnón gia Thémata Isótitas – 'KETHI'*)

The Research Centre for Gender Equality offers psychological support and legal assistance to victims of domestic violence and operates a hostel for women who are victims of violence and their children.

The Research Centre for Gender Equality

- is a body governed by private law which was set up in 1994 and is subject to supervision by the General Secretariat for Gender Equality
- comprises regional and local services offering psychological support and legal assistance to victims of domestic violence
- provides psychological support and legal assistance free of charge
- provides information, advice and support to women facing employment and social exclusion issues
- in cooperation with Athens Prefecture, has been operating a hostel for women who are victims of violence and their children since 1993.
- CONTACT INFORMATION:

Website: <https://kethi.gr/>

## National Centre for Social Solidarity (*Ethnikó Kéntro Koinonikís Allilengýis –*

## 'EKKA')

The National Centre for Social Solidarity operates a network that offers social support services to individuals, families and social groups experiencing psychosocial difficulties or who are in need of immediate social support.

The National Centre for Social Solidarity

- is a body governed by private law based in Athens and subject to supervision by the Ministry of Labour, Social Security and Social Solidarity
- It comprises the following services:
- The 197 direct social assistance line for all citizens operates on a 24/7 basis. Calls are free of charge.
- The 1107 national child protection hotline, for questions concerning children, operates on a 24/7 basis.
- Social support centres in Athens, Piraeus and Thessaloniki
- Hostels for citizens experiencing serious socio-financial problems in the region of Attica
- Operates shelters for women at risk and their children in Attica and Thessaloniki
- Scope of services offered:
- advice and information on social welfare issues
- social and psychological support to individuals and families, provision of shelter to women at risk and their children (mainly victims of domestic violence and human trafficking)
- short-term accommodation for persons going through a crisis or social emergency
- cooperation and mediation to facilitate access to social solidarity services offered by other organisations
- Lastly, the Centre deploys rapid intervention psychosocial support teams, consisting primarily of psychologists and social workers, in situations of natural disasters (earthquake, flood, fire), accidents, shipwrecks involving large numbers of victims, and any crisis involving large numbers of people where the presence of these teams is judged necessary.

CONTACT INFORMATION:

Website: <http://www.ekka.org.gr/>

## Racist Violence Recording Network

CONTACT INFORMATION:

Website: [RACIST VIOLENCE RECORDING NETWORK](#)

## Greek Council for Refugees (*Ellinikó Symvoúlio gia tous Prósfyges*)

The Greek Council for Refugees is a non-governmental organisation supporting refugees and asylum seekers in Greece through a wide range of psychosocial and legal services.

The Greek Council for Refugees

- is a non-governmental organisation founded in 1989 to support refugees and asylum seekers in Greece
- helps refugees integrate smoothly in Greece through a wide range of psychosocial and legal services
- is the only Greek non-governmental, non-profit organisation dealing exclusively with people who are seeking asylum in Greece and who are considered to be refugees
- is registered with the Ministry of Foreign Affairs and the Ministry of Health and Social Solidarity as a special charitable organisation
- is one of the six non-governmental organisations that protect human rights in Greece and is a member of the National Commission for Human Rights (*Ethnikí Epitropí gia ta Dikaiómata tou Anthrópou*)
- is an implementing partner of the United Nations High Commissioner for Refugees and a member of the European Council on Refugees and Exiles.

CONTACT INFORMATION:

Website: <http://www.gcr.gr/>

## Greek Helsinki Monitor (*Ellinikó Paratiritírio ton Symfonión tou Elsínki*)

The Greek Helsinki Monitor monitors, publishes articles and lobbies on human rights issues in Greece.

The Greek Helsinki Monitor

- was founded in 1992
- is the Greek member of the International Helsinki Federation on Human Rights
- monitors, publishes and lobbies on human rights issues in Greece and, from time to time, in the Balkans
- has participated in and frequently coordinated the monitoring of Greek and Balkan media for stereotypes and hate speech, and has prepared detailed annual reports, parallel/unofficial reports to UN treaty bodies, and specialised reports on maltreatment and on ethnic, ethno-linguistic, religious and immigrant communities.

CONTACT INFORMATION:

Website: <https://greekhelsinki.wordpress.com/>

## Amnesty International Greek Section (*Diethnís Amnistía Ellinikó Tmíma*)

Amnesty International addresses governments, intergovernmental organisations, armed political groups, companies and other non-state actors and systematically and impartially investigates individual cases and patterns of human rights abuses.

Amnesty International

- is a global, independent movement of volunteers fighting for the protection of human rights
- defends prisoners of conscience, violence and poverty
- seeks to end violence against women
- seeks to abolish the death penalty, torture and limitations on freedom imposed in the name of the 'war on terror'
- combats discrimination against refugees, immigrants, minorities and defenders of human rights.

CONTACT INFORMATION:

Website: <http://www.amnesty.org.gr/>

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