If my claim is to be sent from this country to another EU country

Information on the procedure for sending a compensation application

If you fell victim to a crime while you were abroad (in an EU country in which you do not live) you can submit the application to the assisting authority of the country in which you live. The assisting authority translates and transmits the application to the deciding authority of the EU country where the crime was committed. The deciding authority is responsible for assessing the application and payment of the compensation.

Here you can find information about the procedure you need to follow to have your application sent from your country of residence to the EU country where the crime was committed. According to EU law, the EU country in which the crime was committed is the one that is responsible for paying the compensation.

In order to find the procedure to follow you should look at information for your country of residence.

Please select the relevant country's flag to obtain detailed national information.

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Last update: 21/08/2018

If my claim is to be sent from this country to another EU country

Which authority will help me send a claim to another EU country?


The Commission for Financial Aid For Victims of Intentional Acts of Violence

SPF JUSTICE

BOULEVARD DE WATERLOO 115

1000 BRUXELLES

b) Regarding victims of terrorism, they should contact the 'Victims of Terrorism Unit' within the Commission for financial aid for victims of intentional acts of violence.

By post:

The Commission for Financial Aid For Victims of Intentional Acts of Violence

Victims of Terrorism Unit

SPF JUSTICE
Which authority will help me send a claim to another EU country?

MINISTRY OF JUSTICE OF THE REPUBLIC OF BULGARIA

National Council for Assistance and Compensation to Victims of Crime

Address: 1 Slavyanska Street, Sofia 1040, Republic of Bulgaria

Web: http://www.compensation.bg/

What is the role of the assisting authority?

The National Council for Assistance and Compensation to Victims of Crime seeks assistance from the competent authorities of other countries in cases where Bulgarian nationals have become crime victims abroad. It also assists foreign nationals legally residing in the Republic of Bulgaria in order to provide support measures.

The National Council assists Bulgarian nationals who have become crime victims in another EU Member State in filling out applications for compensation and transmits the completed forms to the competent authority of the other Member State concerned.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes, it will. The National Council for Assistance and Compensation to Victims of Crime will translate the supporting documents if necessary. Crime victims do not pay for this translation.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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Last update: 03/10/2018

If my claim is to be sent from this country to another EU country - Belgium

BOULEVARD DE WATERLOO 115

1000 BRUXELLES

Or by email: terrorvictims@just.fgov.be

What is the role of the assisting authority?

We will assist residents of Belgium injured in another EU country to claim compensation from that country in accordance with the Law of 1 August 1985.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Payment for translation of documents is still in discussion.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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Last update: 22/05/2018
If my claim is to be sent from this country to another EU country - Czech Republic

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Which authority will help me send a claim to another EU country?

The Ministry of Justice, Department for compensation
Vyšehradská 2 16CZ-128 00Praha
Tel: (420) 221997966
Fax: 221997967 (420)
Email: odsk@msp.justice.cz

What is the role of the assisting authority?
Facilitate contact and communication with the determining authority.

Obtain the translations of supporting documents if this is for the dispatch of the application? If yes, who would pay?
Translation of the assisting authority shall at its own expense.

The administrative or other charges if the application is sent to another country?
No.

If my claim is to be sent from this country to another EU country - Germany

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Which authority can help me request to another EU country?

Federal Ministry of Labour and Social Affairs
Rochusstrasse 1, 53123 Bonn
Tel.: + 49 228 99527 2680
Fax: + 49 228 99527 4134
E-mail: IVc2@bmas.bund.de
Internetadresse: http://www.bmas.de/

What is the role of contact points?
Where the assisting authorities refers in support of those applicants to the referral of applications to the relevant decision-making authorities.

The enclosed documents are translated by that authority, if that is necessary? If so, who will bear the costs?

Unfortunately, even though this lack of a regime of Directive 2004/80/EC shall act as the assisting German authority in many cases the costs of translations, if these are required.

Subject to administrative or other charges if the application is sent abroad?

Such fees are charged.

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Last update: 18/05/2018

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If my claim is to be sent from this country to another EU country - Estonia

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Which authority will help me send a claim to another EU country?

Sotsiaalkindlustusamet (Social Insurance Board)

Endla
815092
TALLINN

Tel.: +372 612 1360
Fax: +372 640 8155

E-mail: info@sotsiaalkindlustusamet.ee
Website: http://www.sotsiaalkindlustusamet.ee/

Comments:
The Deciding Authority is the Social Insurance Board with the local Pension Departments. You will shortly find on this page information about the local Pension Departments.

What is the role of the assisting authority?

To assist in the completion and transmission of the request for compensation, together with the supporting documents from the competent body of the other country.

Does this authority translate the supporting documents in another language, if this is required? Translate, if so who will pay?

When a person goes directly to the competent authority of the other State shall bear the costs themselves. The transmission of documents through the Social Insurance Board are, if necessary, add vabatõlgje necessary preforms. Tõlkearve pays the Social Insurance Board.

Action against migrant smuggling abroad for administrative or other charges have to be paid?

Not
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Which authority will help me send a claim to another EU country?

The Hellenic Authority Assistance

Λεωφ. Μεσογείων 96
Αθήνα

Telephone : 0030 210 7767312
Fax : 0030 210 7767499
Email : civilunit@justice.gov.gr


What is the role of the assisting authority?

You may send an application form to be completed and to provide you with information on procedural issues and on the legislation of another State. Also, to mediate any clarifications relating to your request.

Receives your application which will send it to their counterpart Assistance Authority without carrying out an assessment and inform you about the progress of the case.

Provide assistance to the corresponding State Compensation Authority — in a hearing of the applicant or of third persons, such as witnesses or experts.

Upon request of the Compensation Authority of a Member State: (a) occurs when conducting the hearing directly by telephone or by the use of videoconferencing, in accordance with Greek law, providing and ensuring the necessary logistical infrastructure or (b) carry out the hearing under Greek law and then forwards the report to the Compensation Authority of the relevant Member State. In the latter case, the hearing report drawn up in the Greek language, shall be translated into the official language or one of the official languages, of the Member State concerned or in any other Community language, which that Member State has indicated that it can accept.

The relevant costs caused to the Hellenic Authority Assistance shall be borne by the Greek State.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The application form and any supporting documents translated with care and incurred by the Hellenic Authority Assistance in the official language, or one of the official languages of the Member State in which it is resident, the respective to the compensation body to whom, or in any Community language, which that Member State has indicated that it can accept.

Are there administrative or other charges when the claim is sent abroad?

No, except for some costs in the country which receives the application.
Which authority will help me send a claim to another EU country?

For violent crimes and sexual offences, the Oficinas de Asistencia a las Víctimas del delito (Crime Victim Support Offices) are the assisting authority.

You can find the locations of the Crime Victim Support Offices at the following link.

For terrorism offences, the Ministry of the Interior is the assisting authority.

You can check the website of the Ministry of the Interior for information on the assisting authority.

What is the role of the assisting authority?

For violent crimes and sexual offences, the Crime Victim Support Offices are the assisting authority for victims of crime in cross-border situations, in cases where the crime was committed in an EU Member State other than Spain and the victim is habitually resident in Spain.

Compensation can be applied for in accordance with Spanish legislation, except where the crime was committed in Spain and the applicant for aid is habitually resident in another EU Member State, when the crime was committed in an EU Member State other than Spain and the applicant is habitually resident in Spain. In the latter case, the assisting authority, which is the Crime Victim Support Office of the province in which the victim resides, will cooperate in initiating and handling the procedures for the granting of the aid by the EU Member State in which the crime was committed, and will provide the applicant for aid with the following:

- Information about the possibilities of claiming financial aid or compensation, the procedures and forms required, including the way in which these must be completed, and the supporting documentation that may be necessary.

- General guidance about how to meet requests for additional information.

Moreover, as assisting authority, the Crime Victim Support Offices must do the following:

- Forward the claim and supporting documents, as well as any documents that may be required subsequently, to the deciding authority appointed by the State in whose territory the crime was committed.

- Cooperate with the designated deciding authority for the State in whose territory the crime was committed if, in accordance with its national legislation, that State agrees to a hearing for the applicant or any other person.

At the request of the deciding authority, this cooperation by the Crime Victim Support Offices could consist in providing whatever is necessary for the deciding authority to hold the hearing directly, in particular by telephone or videoconferencing, or in giving a hearing to an applicant for financial aid or to any other person and sending a report of the hearing to the deciding authority. If the person to be heard agrees, the deciding authority can hold the hearing directly.

In the case of terrorism offences, if the terrorist act occurred outside Spain, Spanish nationals abroad who become victims of groups that habitually operate in Spain, or of terrorist acts against the Spanish State or Spanish interests, will generally be entitled to aid. Similarly, participants in peace and security operations forming part of Spanish contingents abroad that are the object of a terrorist attack will also be entitled to the aid provided for in law.

In the case of terrorism offences in cross-border situations, if the crime is committed in an EU Member State other than Spain and the victim is habitually resident in Spain, the Ministry of the Interior - specifically, the Directorate-General for the Support of Victims of Terrorism (Dirección General de Apoyo a las Víctimas del Terrorismo del Ministerio del Interior) - is the assisting authority for the abovementioned purposes, and will carry out the same assisting authority functions as those described above for the Crime Victim Support Offices.

Will this authority translate the supporting documents if the outgoing claim needs this? If so, who pays for this?
Which authority can help me to submit an application in another EU country?

The public prosecution office at the court of appeal of the place where the claimant resides, is the Italian assisting authority.

What is the role of the assisting authority?

The public prosecution office at the court of appeal of the place where the claimant resides, is the Italian assisting authority.

These tasks:

- gives the applicant the essential information relating to the compensation scheme provided for by the Member State of the European Union in which the offence was committed;
- provide the applicant the forms for submitting the application;
- at the request of the applicant, provide him with general guidance and information on how the application should be completed and any documentation requested;
- receives requests for compensation and shall be sent to them without delay, together with appropriate documentation, to the competent authority of the European Union Member State in which the offence was committed;
- the applicant shall provide assistance on how to fulfil the request for supplementary information from the deciding authority of the European Union Member State in which the offence was committed;
- at the request of the applicant, shall provide the Regulatory Authority Decision any additional information and any supporting documentation.
- Where the authorities of the Member State of the European Union in which the offence was committed decides to hear the applicant or any other person, the public prosecution office at the court of appeal, which authority assistance, necessary measures to ensure ‘the decision himself authority hearing in accordance with the laws of that Member State. When videoconferencing, the provisions of the Law of 7 January 1998, n. 11.
- At the request of the deciding authority of the Member State of the European Union, the public prosecution office at the court of appeal, as the assisting authority, shall hear the applicant or any other person and submit the relevant report to the competent authority.

The assisting authority is also responsible for translation of supporting documents, where the presentation of the application so requests? If so, who will bear these costs?
If my claim is to be sent from this country to another EU country - Latvia

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Which authority will help me send a claim to another EU country?

No information available.

What is the role of the assisting authority?

The role of the assisting authority is to help you to find the information needed to make the application and submit it with all relevant documents in order to get more practical and linguistic difficulties.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The Social Insurance Services, acting as the authority assistance however is not responsible for the translation of supporting documents.

Are there administrative or other charges when the claim is sent abroad?

No administrative or other charges to be paid when the claim is sent abroad.

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Last update: 18/05/2018

If my claim is to be sent from this country to another EU country - Cyprus

The activities carried out by the public prosecution office at the court of appeal, which authority can also provide translations and does not entail any expenditure to be borne by the applicant.

The information shall be transmitted by the public prosecution office at the court of appeal to the authorities of the decision of another Member State of the European Union and must be in the official language or in one of the official languages of the Member State to whose authorities the information is sent for a decision, if it corresponds to one of the languages of the Community institutions or another language of the Community institutions that that Member State has indicated it can accept.

The minutes of the hearings, where carried out by the assisting authority, are forwarded in Italian.

Are there administrative or other charges to be paid when the claim is sent abroad?

No
Which authority will help me send a claim to another EU country?

Juridiskās palīdzības administrācija
Pils laukums 4
Riga

Telephone : +371 67514208
Free phone line: +371 80001801
Fax : +371 67514209
Email : jpa@jpa.gov.lv
Web : http://www.jpa.gov.lv

What is the assistance role?

https://e-justice.europa.eu/images/external.gifJuridiskās aid administration the victim may submit national requests for compensation to the competent authority of the relevant Member State of the European Union.

The Legal Aid Administration provides the victim with information on the competent authorities of other Member States of the European Union established by the payment of compensation to the conditions, arrangements and additional requirements, as well as the competent authority of the Member State of the European Union, a claim for compensation against the State, shall be provided during criminal proceedings before the hearing of those concerned.

Does this authority translate the supporting documents, if it is necessary for the submission of the action? If so, who pays for this?

A claim for compensation must be submitted in the language of the country concerned to the European Union that that Member State has indicated it can accept.

The Legal Aid Administration provides the necessary documents for transmission to the competent authority of the other Member State of the European Union, and translation of the assigned funds belonging to the State budget.

Or administrative or other charges, if the claim is sent abroad?

Where the national reimbursement request to another Member State of the European Union shall be sent to the competent authority by the Legal Aid Administration, it is sent to the victim does not have to pay the costs.

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Last update: 23/05/2018
Which authority will help me send a claim to another EU country?

Lietuvos Respublikos teisingumo ministerija
Gedimino pr. 30
Vilnius

What is the role of the assisting authority?

The Ministry of Justice of the Republic of Lithuania is authorised to send to the other competent authorities of the Member States of the European Union, of nationals of the Republic of Lithuania and other persons lawfully residing in the Republic of Lithuania, violent crime, requests for reimbursement by another Member State of the European Union, in relation to the damage sustained. As well as the Ministry of Justice, provide information on other Member States of the European Union to compensate for the damage caused by violent crimes laid down in the terms and conditions.

Does this authority translate the supporting documents, if it is necessary to send the request? If so, who will pay for it?

The Ministry of Justice of the Republic of Lithuania will, if necessary, translate the documents submitted. The victim does not have any obligation to reimburse translation costs.

Is there an administrative or other charges, where the request is sent abroad?

No, these operations must be carried out free of charge.

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Last update: 23/05/2018

If my claim is to be sent from this country to another EU country - Luxembourg

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Which authority will help me send a claim to another EU country?

Ministry of Justice

13, rue Erasme-L-2934 LUXEMBOURG

Tel.: (352)2478 45 27, (352) 2478 45 17 Fax: (352) 22 52 96, (352) 26 68 48 61

E-mail: info@mj.public.lu

Website: http://www.mj.public.lu/services_citoyens/indemnisation/index.html

What is the role of the assisting authority?

The Ministry of Justice of Luxembourg will assist the victim to confer the essential information on possibilities to compensation in that other Member State and send the file of his claim to the authority that is competent in that other Member State to decide on his request.
The Ministry of Justice will assist the victim in the same way when additional information is required by the decision-making authority in the other Member State.

The Ministry of Justice will work, where appropriate, the questioning of the victim by the deciding authority, notably by means of teleconferencing. It may also be instructed by the deciding authority to collect the oral statements of the victim whose minutes will then be sent to the deciding authority.

**Will this authority translate the supporting documents, if the outgoing request must be? If so, who pays for this?**

The outgoing request can be made in German, French or English so that no translation is, in principle, necessary.

**Should pay administrative or other charges for sending the request abroad?**

No.

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**If my claim is to be sent from this country to another EU country - Hungary**

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If he is a Hungarian citizen or person who is habitually resident in another Member State of the European Union, a person becomes the victim of a crime against the Member State of offence in accordance with the law is entitled to compensation. In this case, the Hungarian authority shall forward the claim to the institution of the Member State in which the crime was committed (deciding authority).

**Tax procedures and victim support services free of charge.**

Another Member State of the European Union from compensation requests form the translation costs incurred in the proceedings before the authority of that Member State language is used instead of a victim support service shall be borne by the client.

In Hungary, the transmission of official tasks in support of the Budapest and county government offices in county (or Budapest) districts offices of the District Office (198).

**The district offices visited:** Http://www.kormanyhivatal.hu/hu

Victim support (Victim Support Service)

+ 36 1 550 1693 (Ministry of Justice)

The 0/24 Hotline + 36 80 225 225 (in Hungarian and English)

email: victim.compensation@im.gov.hu

web: http://igazsagyiinformaciok.kormany.hu/aldozatsegito-szolgalat

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Which authority will help me send a claim to another EU country?

The authority will help me send a claim to another EU country is the Chief Officer Claims or the Advocate for Legal Aid.

What is the role of the assisting authority?

Its role is to carry out a preliminary assessment of the request.

This authority translate the supporting documents, if the request requires this? If so, who pays for this?

Yes, the authority translate the supporting documents. The Legal Aid Agency covering costs as well as related costs.

Are imposed or other administrative charges to be paid when the claim is sent abroad?

There is no other charges to be paid.

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Last update: 24/05/2018
What is the role of the assisting authority?

On request, we are sending you an application form from the relevant foreign fund. The Schadefonds Geweldsmisdrijven after the completed application form and any attachments, we received from you, if necessary, translate them and send it on to the relevant authority.

Will this authority translate the supporting documents for the application, if that is necessary? If so who will pay?

The Schadefonds Geweldsmisdrijven, our department will, if necessary, translate the documents and bear the costs.

There administrative or other charges to be paid when the claim is sent to another country?

No.

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If my claim is to be sent from this country to another EU country - Austria

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Which authority can help me a request to another EU country?

The Federal Office for Social Affairs and Disability (BMASK service (Sozialministeriumservice) — Land WienBabenbergerstraße 5A-1010 Wien
Tel.: 0043 158831
Fax: 0043 (0)1599882266
E-mail: post.wien@sozialministeriumservice.at

What is the role of contact points?

The tasks of the assisting authority are clearly defined in Council Directive 2004/80/EC. They also arise from § 9a Verbrechensopfergesetz.

The enclosed documents are translated by that authority, if that is necessary? If so, who will bear the costs?


Subject to administrative or other charges if the application is sent abroad?

The victim has to bear any costs.
If my claim is to be sent from this country to another EU country - Poland

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Which authority will help me send a claim to another EU Member State?

Information is not available at this moment.

What is the role of the assisting authority?

The assisting authority: they will provide the necessary information on how to get compensation, makes the appropriate application form and will assist in completing it, and send it without delay to the competent authority of another Member State of the European Union.

The assisting authority shall cooperate with the authorities of the other Member States of the European Union which hear claims for compensation to persons having their normal place of residence in Poland. The assisting authority shall transmit the cooperation — in agreement with the persons who apply for compensation — supplementary information and documents, hear the person indicated by the assisting authority and helps to organise a hearing with designated persons using technical equipment which makes it possible to carry out that activity remotely.

Whether it will translate documents confirm the claim if the need arises for a proposal to be sent next? If yes, who will cover the cost?

Where there is a need for translation of documents sent to the deciding authorities in the other Member States of the European Union, the assisting authority will decide on its translation at the expense of the Treasury.

Are there administrative or other charges to be paid when the claim is sent abroad?

Send the application for compensation is abroad is not linked to any fee.

If my claim is to be sent from this country to another EU country - Slovenia

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Which authority will help me send a request in another EU country?

Ministrstvo za pravosodje Republike Slovenije
Zupančičeva 3
Ljubljana
Telephone : +386 1 369 53 38
Fax : +386 1 369 53 06
Email : gp.mp@gov.si
Web : http://www.mp.gov.si

What is the role of the Subsidiary Body?

Ministry of Justice (assisting authority) is responsible for cooperation and exchange between the Commission (acting on compensation), the police and the competent authorities of other countries and helps to find adequate solutions in cross-border situations (where the victim is a foreigner in the Republic of Slovenia or Slovenian victim abroad).

The Ministry of Justice provides the applicants with basic information on the possibilities and conditions for claiming compensation in other EU Member States and to this end, also request the data from the authorities of the other Member States. The Ministry of Justice is also competent for the receipt and transmission of requests in cross-border situations.

Will this authority translate the supporting documents, if necessary with respect to the request to be sent? If so, who pays?

Yes, the costs of translation shall be borne by the budget of the Republic of Slovenia.

Whether it is necessary for sending the request abroad to pay administrative fees or any other fees?

Not for applications and decisions in procedures for claiming compensation following ZOZKD shall not pay a fee.
What is the role of the assisting authority?

Ministry of Justice of the Slovak Republic provides the victim with information about the conditions for obtaining compensation in force in the Member State in whose territory the offence was committed was caused bodily injury, and application forms required in order for such compensation, and to request assistance in their reply. The request shall send the Ministry of Justice of the Slovak Republic.

Where it is necessary to translate the supporting documents, this will provide the assisting authority? If so who will pay?

Ministry of Justice of the Slovak Republic does not provide any necessary documents translated. Translation and associated costs shall be borne by the victim of the crime.

Where a request is sent to another country, administrative or other charges to be paid?

No.

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Last update: 23/05/2018

Which authority will help me send a claim to another EU country - Finland

State Treasury (Valtiokonttori)
P.O. Box 50
00054 State Treasury, Finland

E-mail: rikosvahingot@valtiokonttori.fi

http://www.valtiokonttori.fi/fi-FI/Kansalaisille_ja_yhteisolle/Korvaukset_ja_etuisuudet/Rikosvahingot

What is the role of the assisting authority?

If you have been the victim of a deliberate, violent crime in another Member State of the European Union, you can obtain information from the State Treasury about your right to claim compensation from the criminal-damage authority in the country where the crime was committed. You can also obtain the necessary application forms from the State Treasury, as well as general guidance and information on how the application should be completed and what documents may need to be enclosed with the application.

You can submit the application to the State Treasury, which will send it and its annexes to the competent compensation authority for the place where the crime was committed.

If the compensation authority of another Member State asks you to provide additional information, the State Treasury will give you general guidance, if necessary, about how to respond to the request and transmit the additional information to the compensation authority that has requested it.

The State Treasury will also provide official assistance to the compensation authority of the other Member State by arranging an opportunity for it to consult the applicant, witnesses, experts or other individuals who are in Finland. Alternatively, the State Treasury may also consult those people itself and send the report that it produces concerning that consultation to the compensation authority.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The State Treasury takes care of translating the application and the documents enclosed with it into a language approved by the country where the crime was committed. You will not be charged any fees for translating the documents.

Are there administrative or other charges to be paid when the claim is sent abroad?
If my claim is to be sent from this country to another EU country - Sweden

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Which authority assists me in sending an application to another EU country?

Criminal Victim Compensation and Support Authority

Storgatan 49
Umeå
Tel.: (46)90708200
Fax: (46)90178353

E-mail: registrator@brottsoffermyndigheten.se
Website: http://www.brottsoffermyndigheten.se/

What is the role of the assisting authority?

The Crime Victim Compensation and Support Authority as ‘assisting authority’ can help ensure that applications with the determining authority in another EU country are adequately carried out and also ensures that the application will be sent to the determining authority. The Crime Victim Compensation and Support Authority, as well as ensuring that data and information between the applicant and the determining authority, e.g. when needed supplementary information or investigation by the applicant for the purposes of taking decisions.

This authority translate the supporting documents, if necessary? If so, who pays for this?

Yes, the translation to be made where necessary. The Crime Victim Compensation and Support Authority is the cost of translation.

There administrative or other charges to be paid when the claim is sent abroad?

No.
Which authority will help me send a claim to another EU country?

Criminal Injuries Compensation Authority (CICA)

Alexander Bain House
Atlantic Quay
15 York Street
G2 8JQ
Glasgow

Telephone: 00 44 203 684 2517


What is the role of the assisting authority?

We will assist residents of the UK injured in another EU country to claim compensation from that country.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

We may obtain and pay for the translation of supporting documents.

Are there administrative or other charges to be paid when the claim is sent abroad?

We do not charge for our services but we will not pay the costs of submitting an application where this charge is levied by another EU country.

The following questions are not applicable to the Northern Ireland Scheme

Which authority will help me send a claim to another EU country?

What is the role of the assisting authority?

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

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