

**If my claim (from another country) is to be considered in this country - Northern Ireland**

This section is not applicable. Compensation Services Northern Ireland only deal with claims that occur within Northern Ireland.

Which authority decides on a claim for compensation in cross-border cases?

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Can I send my claim directly to the deciding authority in this country even in cross-border cases (without having to go via the assisting authority in my home country)?

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In which language(s) do the compensation authorities(s) accept the:

- claim? -
- supporting documents? -

If the compensation authority translates the claim/supporting documents from another EU country, who pays for this?

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Are there administrative or other charges to be paid in this country for processing my claim (received from another EU country)? If so, how can I pay these?

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If I need to be present during the procedure and/or when my claim is being decided upon, can I be reimbursed for my travelling costs? How can I claim them? Who do I have to contact?

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Is an interpreter provided, in case I have to be personally present?

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Will medical certificates, given by doctors in my country of residence, be accepted or recognised – or will my health/injury have to be examined by your own medical experts?

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Will I be reimbursed for my travelling costs, if I have to undergo a medical examination in this country?

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How long does it take approximately to get a decision on compensation from the authority/body?

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In which language will I receive the decision on my claim?

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If I am not satisfied with the decision, how can I challenge it?

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Can I get legal aid (help from a lawyer) under the other country's rules?

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Are there any victim support organisations in this country that can help me claim compensation in a cross-border case?

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