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If my claim is to be sent from this country to another EU country

Austria

Which authority can help me send a claim to another EU country?

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What is the role of the assisting authority?

The tasks of the assisting authority are laid down in Council Directive 2004/80/EC. They are also outlined in Section 9a of the Victims of Crime Act (*Verbrechensopfergesetz*).

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

In accordance with Article 11 of Council Directive 2004/80/EC, the victim does not have to pay for this.

Are there administrative or other charges to be paid when the claim is sent abroad?

The victim will not incur any costs.

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