

Which authority will help me send a claim to another EU country?

(a) The Commission for financial assistance to victims of intentional acts of violence (*Commission pour l'aide financière aux victimes d'actes intentionnels de violence*) can help victims who are Belgian nationals or residents of Belgium to obtain compensation in another EU country.

Address:

Commission pour l'aide financière aux victimes d'actes intentionnels de violence
SPF Justice
Boulevard de Waterloo 115
1000 BRUXELLES

(b) For the cases of victims of terrorism, the Commission's Terrorism Division must be contacted.

Postal Address:

Commission pour l'aide financière aux victimes d'actes intentionnels de violence – Division Terrorisme
SPF Justice
Boulevard de Waterloo 115
1000 BRUXELLES

Email Address: terrorvictims@just.fgov.be

What is the role of the assisting authority?

Under Article 40 of the Law of 1 August 1985, as the assisting authority in a cross-border case, the Commission is responsible for:

1. providing the claimant with essential information on the possibilities of claiming compensation in the Member State where the act was committed, as well as the claim forms needed, based on a manual produced by the European Commission;
2. providing the claimant, upon request, with general guidance and information on how the form should be completed and what supporting documentation may be required;
3. transmitting the claim and any supporting documentation as quickly as possible to the deciding authority of the EU Member State where the act was committed, using the standard form produced by the European Commission;
4. providing the claimant, if necessary, with general guidance in meeting any request for supplementary information from the deciding authority and, upon the claimant's request, transmitting such information as soon as possible directly to the deciding authority, enclosing, where appropriate, a list of any supporting documentation transmitted;
5. making the necessary arrangements where the deciding authority decides to hear the claimant or any other person such as a witness or expert.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

This issue has not yet arisen and is still being considered.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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