



Netherlands

**If my claim (from another country) is to be considered in this country -
Netherlands**

Which authority decides on a claim for compensation in cross-border cases?

The Violent Offences Compensation Fund (*Schadefonds Geweldmisdrijven*)

Kneuterdijk 1
NL-2514 EM
The Hague

Telephone: 070-4142000
Fax: 070-4142001

Email: info@schadefonds.nl

Website: <https://www.schadefonds.nl/english-information/>

Postal address:

Postbus 71
NL-2501 CB
The Hague

Can I send my claim directly to the deciding authority in this country even in cross-border cases (without having to go via the assisting authority in my home country)?

Yes.

In which language(s) do the compensation authorities accept the:

- claim?
- supporting documents?

Dutch, English.

If the compensation authority translates the claim/supporting documents from another EU country, who pays for this?

The Violent Offences Compensation Fund.

Are there administrative or other charges to be paid in this country for processing my claim (received from another EU country)? If so, how can I pay these?

No.

If I need to be present during the procedure and/or when my claim is being decided upon, can I be reimbursed for my travelling costs? How can I claim them? Who do I have to contact?

You do not need to be present during the procedure.

Is an interpreter provided, in case I have to be personally present?

Not applicable.

Will medical certificates, given by doctors in my country of residence, be accepted or recognised - or will my health/injury have to be examined by your own medical experts?

That depends on the practitioners concerned and the assessment of the situation made by our medical experts.

Will I be reimbursed for my travelling costs if I have to undergo a medical examination in this country?

Not applicable.

How long does it take approximately to get a decision on compensation from the authority/body?

No more than 26 weeks.

In which language will I receive the decision on my claim?

Dutch or your own language.

If I am not satisfied with the decision, how can I challenge it?

By lodging an objection. See above.

Can I get legal aid (help from a lawyer) under the other country's rules?

No.

Are there any victim support organisations in this country that can help me claim compensation in a cross-border case?

Victim Support Netherlands (*Slachtofferhulp Nederland*): <https://www.slachtofferhulp.nl/english/>.

Telephone: 0900-0101.

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