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Consumer Law Database

A tool offering easy access to the national rules transforming the key EU consumer directives in EU countries.

Who's it for?

It's for everyone – from consumers and businesses through to legal practitioners and enforcement authorities.

What does it cover?

It includes:

key EU directives on consumer law
measures to incorporate them into national law
past legal rulings from EU countries and the European Court of Justice
relevant national administrative practice.

How does it work?

It helps consumers, businesses, lawyers, judges etc. to quickly check rights and obligations arising from consumer law.

How does it fit into the EU's overall consumer policy?

It aims to raise awareness of EU consumer law, make compliance easier and enhance enforcement of consumer law.

To help make this database as complete and easy to use as possible, use this [form](#) to send us your comments.

Country

The national transpositions of EU directives in the area of consumer law. This database contains, for each Member State, the most relevant materials relating to case law, doctrine and legal literature, and other materials such as administrative acts of national official bodies.

Belgium	Bulgaria
Czechia	Denmark
Germany	Estonia
Ireland	Greece
Spain	France
Croatia	Italy
Cyprus	Latvia
Lithuania	Luxembourg
Hungary	Malta
Netherlands	Austria
Poland	Portugal
Romania	Slovenia
Slovakia	Finland
Sweden	

Enforcement

The instruments to guarantee the correct application of the Directives, and thus the protection of consumers, by Member State. These instruments are grouped into administrative enforcement, enforcement through court action, sanctions, and other types. Among other questions, the following are resolved: which instruments are used, who is entitled to use them, what are their procedures and requirements, the difference between civil and criminal sanctions, or whether there is an out-of-court dispute settlement body.

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Directive

The current and repealed EU directives in the area of consumer law. For each article of the Directive, the database contains the most relevant case law, legal literature and doctrine, and other materials such as administrative acts and decisions of other official authorities. Materials are categorised by country, making it possible to compare the different interpretations and applications.

[Price Indication Directive](#)
[Consumer Sales and Guarantees Directive](#)
[Unfair Commercial Practices Directive](#)
[Misleading and Comparative Advertising Directive](#)
[Timeshare Directive](#)
[Injunctions Directive](#)
[Consumer Rights Directive](#)
[Unfair Contract Terms Directive](#)
[Package Travel Directive](#)
[Doorstep Selling Directive](#)
[Package Travel Directive](#)
[Timeshare Directive](#)
[Distance Selling Directive](#)

Summary

The aim of each Directive, its key points, and when it entered (or enters) into force. This section also includes the background and related acts of the EU.

[Digital Content Directive](#)
[Sale of goods directive](#)
[Representative actions directive](#)
[Timeshare Directive \(94/47\)](#)
[Doorstep Selling Directive \(85/577\)](#)
[Package Travel Directive \(90/314\)](#)
[Distance Selling Directive \(97/7\)](#)
[Consumer Sales and Guarantees Directive \(1999/44\)](#)
[Price Indication Directive \(98/6\)](#)
[Unfair Commercial Practices Directive \(2005/29\)](#)
[Misleading and Comparative Advertising Directive \(2006/114\)](#)
[Timeshare Directive \(2008/122\)](#)
[Injunctions Directive \(2009/22\)](#)
[Consumer Rights Directive \(2011/83\)](#)
[Unfair Contract Terms Directive \(93/13\)](#)
[Package Travel Directive \(2015/2302\)](#)