

**Law 2251/1994 Protection of consumers**

Adoption date for national laws: Wed Nov 16 00:00:00 CET 1994

In force date: Wed Nov 16 00:00:00 CET 1994

**PRESIDENTIAL DECREE NO. 339 On package travel, in line with the Directive 90/314 (EEL 158/59) on package travel, package holidays and package tours.**

Adoption date for national laws: Thu Sep 05 00:00:00 CEST 1996

In force date: Wed Sep 11 00:00:00 CEST 1996

**Civil Code**

Adoption date for national laws: Wed Aug 21 00:00:00 CEST 2002

In force date: Wed Aug 21 00:00:00 CEST 2002

**Law 2251/1994 Protection of consumers**

Adoption date for national laws: Wed Aug 21 00:00:00 CEST 2002

In force date: Wed Aug 21 00:00:00 CEST 2002

**Law 2251/1994 Protection of consumers**

Adoption date for national laws: Tue Jul 10 00:00:00 CEST 2007

In force date: Tue Jul 10 00:00:00 CEST 2007

**Law 2251/1994 Protection of consumers**

Adoption date for national laws: Tue Jul 10 00:00:00 CEST 2007

In force date: Tue Jul 10 00:00:00 CEST 2007

**LAW 3587 Amendment and supplementation of Law 2251/1994 on "Consumers" protection" as in effect**

Adoption date for national laws: Tue Jul 10 00:00:00 CEST 2007

In force date: Tue Jul 10 00:00:00 CEST 2007

PDF: [Greece UCP-EN\\_en.pdf](#)

**Joint Ministerial Decision Number Z1-130 Harmonisation of Greek legislation with Directive 2088/122/EC of the European Parliament and of the Council of 14 January 2009 on the protection of consumers in respect of certain aspects of timeshare, long-term holiday product, resale and exchange contracts (OJ L 33 of 03.02.2009)**

Adoption date for national laws: Mon Feb 21 00:00:00 CET 2011

In force date: Tue Feb 22 00:00:00 CET 2011

**Ministerial Decision no. Z1-111, "Adaptation of Greek legislation to [...] b) Directive 2009/22 / EC of the European Parliament and of the Council of 23. April 2009 on on injunctions for the protection of consumers' interests (Codified version) published in the Official Journal of the EC no. L 110 of 1.5.2009, p.30, [...]**

Adoption date for national laws: Wed Mar 07 00:00:00 CET 2012

In force date: Wed Mar 07 00:00:00 CET 2012

**Law 2251/1994 Protection of consumers**

Adoption date for national laws: Wed Mar 07 00:00:00 CET 2012

In force date: Wed Mar 07 00:00:00 CET 2012

**Law no 2251/1994 Protection of consumers**

Adoption date for national laws: Fri Aug 30 00:00:00 CEST 2013

In force date: Fri Jun 13 00:00:00 CEST 2014

**Common Ministerial Decision No Z1-891 Adaptation of Greek legislation to Directive 2011/83/EU of the European Parliament and of the Council of 25 October 2011 on consumer rights, amending Council Directive 93/13/EEC and Directive 1999/44/EC of the European Parliament and of the Council and repealing Council Directive 85/577/EEC and Directive 97/7/EC of the European Parliament and of the Council, w**

Adoption date for national laws: Fri Aug 30 00:00:00 CEST 2013

In force date: Fri Jun 13 00:00:00 CEST 2014

**Ministerial Decision no. A2-718 - Codification of Rules on the Movement and Trade of Products and the Provision of Services**

Adoption date for national laws: Thu Jul 31 00:00:00 CEST 2014

In force date: Thu Jul 31 00:00:00 CEST 2014

**Decree No. 301/2002**

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Mon Nov 04 00:00:00 CET 2002

PDF: [legislation342\\_en\\_en.pdf](#)

**Decision of the Ministry of Trade No. Z1-404**

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Thu Jun 28 00:00:00 CEST 2001

**Decree No. 182/99 transposing Directive 94/47/EC into Greek law**

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Wed Aug 25 00:00:00 CEST 1999

PDF: [legislation341\\_en\\_en.pdf](#)

**Consumer Protection Act 2251/94**

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Wed Nov 16 00:00:00 CET 1994

PDF: [legislation339\\_en\\_en.pdf](#)

**Act No. 3927/2004**

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

**In force date:** Fri Jan 01 00:00:00 CET 9999

#### Timeshare Act

**Adoption date for national laws:** Fri Jan 01 00:00:00 CET 9999

**In force date:** Fri Jan 01 00:00:00 CET 9999

#### Decree No. 339/96 on packages transposing Directive 90/314

**Adoption date for national laws:** Fri Jan 01 00:00:00 CET 9999

**In force date:** Wed Sep 11 00:00:00 CEST 1996

**PDF:** [legislation340\\_en\\_en.pdf](#)

#### Act against unfair competition

**Adoption date for national laws:** Fri Jan 01 00:00:00 CET 9999

**In force date:** Fri Jan 01 00:00:00 CET 9999

#### Civil Code

**Adoption date for national laws:** Fri Jan 01 00:00:00 CET 9999

**In force date:** Fri Jan 01 00:00:00 CET 9999

#### Enforcement System

No results available

#### Cases

##### no of protocol 29962

**National ID:** [no of protocol 29962](#)

**Common Name:** link

**Directive Part:** Chapter 3, Article 13, 1. Chapter 3, Article 14, 2.

**Decision type:** Other

**Decision date:** Tue Oct 04 00:00:00 CEST 2016

##### no of protocol 30412

**National ID:** [no of protocol 30412](#)

**Common Name:** link

**Directive Part:** Chapter 3, Article 13, 1. Chapter 3, Article 9, 1. Chapter 3, Article 13, 1.

**Decision type:** Other

**Decision date:** Thu Oct 06 00:00:00 CEST 2016

#### Legal Literature

##### SAKKOULAS PUBLICATIONS ATHENS - THESSALONIKI

**Reference:** [SAKKOULAS PUBLICATIONS ATHENS - THESSALONIKI](#)

**Title:** Consumer Law: community and greek

**Author:** DELOUKA - IGGLESI, K.

**Publication Year:** 2014

##### NOMIKI VIVLIOTHIKI

**Reference:** [NOMIKI VIVLIOTHIKI](#)

**Title:** Consumer protection law: greek- community: article by article interpretation of the L. 2251/1994 and other related laws

**Author:** ALEXANDRIDOU, E. et al.

**Publication Year:** 2015

##### NOMIKI VIVLIOTHIKI

**Reference:** [NOMIKI VIVLIOTHIKI](#)

**Title:** Consumer Protection Law: L. 2251/1994 as in force: interpretation- case law- practical application

**Author:** KARAKOSTAS, I.

**Publication Year:** 2016

Υπαναχώρηση καταναλωτή από σύμβαση καταρτισθείσα εξ αποστάσεως ή εκτός εμπορικού καταστήματος και υποχρέωση του προμηθευτή προς επιστροφή του καταβληθέντος τιμήματος. Εφαρμογές Αστικού Δικαίου & Πολιτικής Δικονομίας. 3/2021. pp. 258-280

**Reference:** [Υπαναχώρηση καταναλωτή από σύμβαση καταρτισθείσα εξ αποστάσεως ή εκτός εμπορικού καταστήματος και υποχρέωση του προμηθευτή προς επιστροφή του καταβληθέντος τιμήματος. Εφαρμογές Αστικού Δικαίου & Πολιτικής Δικονομίας. 3/2021. pp. 258-280](#)

**Title:** Consumer withdrawal from a distance or off-premises contract and the supplier's obligation to refund the price paid

**Author:** NIKOLAOU, F.

**Publication Year:** 2021

##### Armenopoulos, 7, p. 1095

**Reference:** [Armenopoulos, 7, p. 1095](#)

**Title:** Digital content distance contracts

**Author:** ZAPRIANOS, N.

**Publication Year:** 2014

##### Dikografia 2014, p. 649

**Reference:** [Dikografia 2014, p. 649](#)

**Title:** Goods and Services distance commerce, except for financial services (articles 3 until 4g of the law 2251/1994, in the light of the Directive 2011/83 EU and Common Ministerial Decision Z1-891/30.8.2013)

**Author:** KOKOTI, A.

**Publication Year:** 2014

**ΔΕΕ υπόθ. C-266/19, απόφ. της 14.5.2020 [Προστασία καταναλωτών- Δικαίωμα υπαναχώρησης] – Παρατηρήσεις. Δίκαιο Τεχνολογίας & Επικοινωνίας. 2 /2021. pp. 345-348**

**Reference:** ΔΕΕ υπόθ. C-266/19, απόφ. της 14.5.2020 [Προστασία καταναλωτών- Δικαίωμα υπαναχώρησης] – Παρατηρήσεις. Δίκαιο Τεχνολογίας & Επικοινωνίας. 2/2021. pp. 345-348

**Title:** Notes on the C-266/19 CJEU (14.5.2020) [Consumer protection - Right to withdrawal]

**Author:** SPYRIDONOS, A.

**Publication Year:** 2021

**P.N. SAKKOULAS**

**Reference:** P.N. SAKKOULAS

**Title:** Private autonomy and consumer protection

**Author:** KARAMPATZOS, A.

**Publication Year:** 2016

**DEE 2/2013, p. 116**

**Reference:** DEE 2/2013, p. 116

**Title:** Protection of consumer rights according to Directive 2011/83/EU

**Author:** ARGYROS, G.

**Publication Year:** 2013

**DEE 5/2015, p. 497**

**Reference:** DEE 5/2015, p. 497

**Title:** The additional charges (surcharging) for the use of payments means between payments law and consumer protection law.

**Author:** MPAMPETAS, G.

**Publication Year:** 2015

**DEE 3/2014, p. 193**

**Reference:** DEE 3/2014, p. 193

**Title:** The consumer rights Directive and M.D. (Ministerial Decision) Z1-891- To what extent have the goals of improvement of the *acquis communautaire* and of community cohesion been achieved.

**Author:** ALEXANDRIDOU, E.

**Publication Year:** 2014

**NOMIKI VIVLIOTHIKI**

**Reference:** NOMIKI VIVLIOTHIKI

**Title:** Transactions law

**Author:** KALAMPOUKA- GIANNOPOULOU, P.

**Publication Year:** 2013

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#### Other material

**Basic elements of the new EU Directive regarding the consumer rights**

**Title:** [Basic elements of the new EU Directive regarding the consumer rights](#)

**Emanating from:** European Commission

**Consolidated Government Policy Plan 2022 [Ministry of Development and Investment - Consumer Protection].**

**Title:** [Consolidated Government Policy Plan 2022 \[Ministry of Development and Investment - Consumer Protection\].](#)

**Emanating from:** General Secretariat for Coordination - Greek Government

**Interim Report regarding the Sectoral Research on Electronic Commerce, according to Article 40 of the I. 3959/2011**

**Title:** [Interim Report regarding the Sectoral Research on Electronic Commerce, according to Article 40 of the I. 3959/2011](#)

**Emanating from:** Hellenic Competition Commission

**Guidelines for adopting a standard template "Application for Electricity Supply" and "Electricity Bill" in order to empower consumers and strengthen the principles of transparency, ease of understanding and comparability, in the pre-contractual and contractual stage.**

**Title:** [Guidelines for adopting a standard template "Application for Electricity Supply" and "Electricity Bill" in order to empower consumers and strengthen the principles of transparency, ease of understanding and comparability, in the pre-contractual and contractual stage.](#)

**Emanating from:** Regulatory Authority for Energy