Consumer Rights Directive (2011/83) - United Kingdom

National Law

Consumer Protection (Cancellation of Contracts concluded away from business premises) Regulations 1987

Adoption date for national laws: Wed Dec 16 00:00:00 CET 1987

In force date: Fri Jul 01 00:00:00 CEST 1988

PDF: legislation107_en.pdf

Timeshare Act 1992

Adoption date for national laws: Mon Aug 10 00:00:00 CEST 1992

In force date: Mon Oct 12 00:00:00 CET 1992

PDF: legislation128_en.pdf

Package Travel, Package Holidays and Package Tour Regulations 1992

Adoption date for national laws: Tue Dec 22 00:00:00 CET 1992

In force date: Wed Dec 23 00:00:00 CET 1992

PDF: legislation125 en.pdf

The Package Travel, Package Holidays and Package Tours Regulations 1992

Adoption date for national laws: Tue Dec 22 00:00:00 CET 1992

In force date: Wed Dec 23 00:00:00 CET 1992

Enterprise Act 2002, Part 8

Adoption date for national laws: Thu Nov 07 00:00:00 CET 2002

In force date: Fri Jun 20 00:00:00 CEST 2003 Enterprise Act 2002, Part 8 and Schedule 13

Adoption date for national laws: Tue Jun 17 00:00:00 CEST 2003

In force date: Fri Jun 20 00:00:00 CEST 2003

PDF: legislation133_en.pdf Price Marking Order 2004

Adoption date for national laws: Wed Jan 21 00:00:00 CET 2004

In force date: Thu Jul 22 00:00:00 CEST 2004

The Price Marking Order 2004

Adoption date for national laws: Wed Apr 21 00:00:00 CEST 2004

In force date: Thu Jul 22 00:00:00 CEST 2004

PDF: legislation131_en.pdf

The Business Protection from Misleading Marketing Regulations 2008 (SI 2008/1276)

Adoption date for national laws: Thu May 08 00:00:00 CEST 2008

In force date: Mon May 26 00:00:00 CEST 2008

PDF: transpos_laws_uk2_en.pdf

The Consumer Protection from Unfair Trading Regulations 2008 (SI 2008/1277)

Adoption date for national laws: Thu May 08 00:00:00 CEST 2008

In force date: Mon May 26 00:00:00 CEST 2008

PDF: transpos_laws_uk1_en.pdf

The Business Protection from Misleading Marketing Regulations 2008 Adoption date for national laws: Thu May 08 00:00:00 CEST 2008

In force date: Mon May 26 00:00:00 CEST 2008

The Consumer Protection from Unfair Trading Regulations 2008 Adoption date for national laws: Thu May 08 00:00:00 CEST 2008

In force date: Mon May 26 00:00:00 CEST 2008

The Cancellation of Contracts made in a Consumer's Home or Place of Work etc. Regulations 2008

Adoption date for national laws: Tue Jul 08 00:00:00 CEST 2008

In force date: Wed Oct 01 00:00:00 CEST 2008

PDF: legislation435_en.pdf

The Timeshare, Holiday Products, Resale and Exchange Contracts Regulations 2010

Adoption date for national laws: Sat Dec 11 00:00:00 CET 2010

In force date: Wed Feb 23 00:00:00 CET 2011

Consumer Rights (Payment Surcharges) Regulations 2012

Adoption date for national laws: Wed Dec 19 00:00:00 CET 2012

In force date: Sat Apr 06 00:00:00 CEST 2013

The Business Protection from Misleading Marketing (Amendment) Regulations 2013

Adoption date for national laws: Wed Oct 23 00:00:00 CEST 2013

In force date: Thu Nov 14 00:00:00 CET 2013

PDF: The Business Protection from Misleading Marketing (Amendment) Regulati_en.pdf

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013

Adoption date for national laws: Fri Dec 13 00:00:00 CET 2013

In force date: Fri Jun 13 00:00:00 CEST 2014

PDF: The Consumer Contracts (Information, Cancellation and Additional Charg_en.pdf

Consumer Rights Act 2015

Adoption date for national laws: Thu Mar 26 00:00:00 CET 2015

In force date: Thu Oct 01 00:00:00 CEST 2015

Supply of Goods and Services Act 1982

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

PDF: legislation135_en.pdf

The Sale and Supply of Goods to Consumers Regulations 2002 Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Mon Mar 31 00:00:00 CEST 2003

PDF: legislation139_en.pdf

Sale of Goods Act 1979

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

PDF: legislation136_en.pdf

Prices Act 1974

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Tue Jul 09 00:00:00 CET 1974

PDF: legislation132 en.pdf

Consumer Protection (Distance Selling) Regulations 2000 Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Tue Oct 31 00:00:00 CET 2000

PDF: legislation129_en.pdf

Supply of Goods (Implied Terms) Act 1973

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

PDF: legislation137_en.pdf

Privacy and Electronic Communications (EC Directive) Regulations Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Thu Dec 11 00:00:00 CET 2003

PDF: legislation130_en.pdf Unfair Contract Terms Act 1977

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

PDF: legislation138_en.pdf

Unfair Terms in Consumer Contracts Regulations 1999
Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Oct 01 00:00:00 CEST 1999

PDF: legislation127_en.pdf

Enforcement System

No results available

Cases

Court of Appeal, Judgement 2018 EWCA Civ 518

National ID: Court of Appeal, Judgement 2018 EWCA Civ 518

Common Name: Computer Associates UK Ltd. v. The Software Incubator Ltd.

Directive Part: Chapter 1, Article 2, (11) Recitals, (19) Chapter 1, Article 2, (5) Chapter 1, Article 2, (3)

Decision type: Court decision in appeal **Decision date:** Mon Mar 19 00:00:00 CET 2018

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Reference: P.L.C. 2014, 25(8), 37-42

Title: Consumer Contracts Regulations: Selling in harmony

Author: BROWN, H., HEMMINGS, J., MYLES, D.

Publication Year: 2014

Sweet & Maxwell, Thomson Reuters, UK Limited.

Reference: Sweet & Maxwell, Thomson Reuters, UK Limited.

Title: Consumer Protection

Author: CHARLTON, L., and ENGLAND, E.

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Title: Consumer Rights Act 2015

Author: CONWAY, L. Publication Year: 2015 R Goode and E McKendrick, Goode on Commercial Law (5th ed, Penguin Books 2016)

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L Conway, Commons Briefing papers SN05761, 12 June 2017

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Reference: J.B.L. 2016, 3, 159-185 Title: The Consumer Rights Act 2015

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Title: Consumer contracts - distance sales
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Consumer Rights Act: Goods - Guidance for Business
Title: Consumer Rights Act: Goods - Guidance for Business
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Consumer Contracts (Information, Cancellation and Additional Charges) Regulations: Implementing Guidance Title: Consumer Contracts (Information, Cancellation and Additional Charges) Regulations: Implementing Guidance

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Title: BIS Guidance on: The Consumer Rights (Payment Surcharges) Regulations 2012

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